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| --- | --- |
|  | ForenameSurname Current Job Role |
| Personal information  |  |  | | --- | --- | |  | emailaddress @email.com | |  | Home Number Mobile Number | |  | Address Line 1 Address Line 2 Home Town County Post Code |  Personal profile ***Example:***  I am a highly organised individual with great communication and interpersonal skills, and have two years’ experience working as  a receptionist. I enjoy a varied  and busy workday, and have  good literacy and computer skills. | Employment history  * Job title, name of employer, location, month and year started – present (or month and year that you left). * Briefly list the duties you had, and skills you learned while working here. Choose skills or qualities that the employer has listed in their job description.   ***Example***:   * Receptionist, Central Beds Council, Chicksands,  October 2017 – present * Working on the front desk of the building, I greet  all staff and customers. I receive and log deliveries,  and answer all phone calls through the main switchboard. I am also responsible for managing meeting room diaries and set up.   ***What jobs should you include?***   * Any jobs you’ve had in the administrative and secretarial sector will be useful to include here as lots of the skills will overlap  and show you’re a good candidate for the role. * If you have recently left education, or are new to this type of work, try to include any jobs you’ve had that will highlight the skills the employer is looking for. For example, if you have worked on the reception desk in a school, use this to show  that you have developed a good telephone manner, paperwork organisation and the ability to prioritise your workload.  Education  * Name of course or qualification, name of training centre  or education centre, dates you were in attendance or you complete the course. * Explain briefly the training certificate relevant to the job you are applying to. What did you learn that is relevant to the job?   ***Example***:   * Microsoft Office Plus Diploma, Pittman Training, Watford,  August 2016 * Covered the key areas of MS packages including  Word, Outlook, Excel, PowerPoint and Access, as well  as two elective courses in Excel expert and effective business communication.   ***If you have completed courses or gained certificates in other work-related areas, or first aid, include that information here.*** Skills ***Example***:   * Working independently – ‘In my current role I have learned  to effectively prioritise tasks and manage my own workload. Ensuring I deal with customer enquiries in a timely way,  and supporting staff with administrative duties and meetings.’ * Communication skills – ‘I have also been focusing on improving my communications skills. This is equally as important over  the phone, in person or in writing. I have also been focusing  on my listening skills to ensure all information is understood before responding.’  References  * First Name, Surname and Job Title * Relation to you in the work place (if it isn’t obvious  from the job title), work contact number (or main company phone number which they can be reached through) and work email address.   ***Example***:   * Jane Smith, Manager at Central Beds Council, Chicksands * 07888 888888 * janesmith@email.com   ***Who should you include as a reference?***   * Your first reference should ideally be from a senior colleague  or manager who you’ve been working closely with in your  most recent role. The second reference can be from a current colleague, or line manager or supervisor from a previous job.  It’s best practice to ask someone if they will be a reference for you before they are contacted. Be aware that not all employers actually contact references, but it’s important to have them available if needed. * It’s important to remember that while you are in your current job, consider that you may not want your reference (e.g. your current boss) to be contacted until you have had an interview for a new possible job, or are actually offered it. This is because, for instance, if you weren’t offered the new job, and end up staying in your current job then you might not want your manager having been contacted as a reference. It can cause tension or awkward conversations about why you were trying to leave. A good way to get around this is to simply write ‘References available on request’. This shows the new employer that they can ask you  for them as needed, but also means you can ask them to only contact them if you are offered the job, and then have time to ask the reference if it’s okay for them to be contacted. Most potential employers will be happy to wait to do this after offering you the job. * If you have only had one previous job, or have been studying,  it is okay to include a tutor as a reference, or someone else  as a character reference (who is not related to you). |